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## Report of the Head of Corporate Policy

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### Purpose of the Report

- 1 The purpose of this report is to provide a first quarter performance update (2005/06) for Best Value Performance Indicators relevant to our Corporate Aim, Developing Lifelong Learning.

### Comments

- 2 Attached as Table 1 are the relevant BVPIs showing historical performance since 2000/2001. First quarter performance for 2005/06 is shown against our targets and Performance Plus™ alert icons identify how we are doing. This being the first quarter, there are many particularly education indicators that cannot be reported at this point. More data should be available at the half year point.

### Public Library Standards

- 3 Also included for the first time are a number of detailed local indicators (pre-fixed C&L PLSS) that together will constitute the new BVPI 220 – Public Library Standards. This new indicator is central to the Culture Block for CPA 2005. We are internally reporting against all of the standards although we have been advised that Standards 7 & 8 will be excluded for 2005/06.

### First Quarter Performance

- 4 Of the twenty BVPIs and local indicators relevant to Developing Lifelong Learning that we are reporting this quarter, 10 are within  $\pm 10\%$  of their target (blue circle), 8 are more than 10% ahead of their target (green star), and 2 are more than 10% below their target.
- 5 Those that are not meeting their target at this point:
  - ◆ PLSS Physical visits to libraries per1000 population. Performance against this standard does not meet the target at this point.
  - ◆ PLSS % users less than 16 saying that libraries are good. (This is not included for 2005/06) This standard is not presently met. On this occasion the indicator was calculated by using an average of 3 survey questions – the next survey will use only one appropriate question.

- 6 Those that have exceeded their target by more than 10%:
- ◆ BV043a & b SEN Statements – less than 18 weeks excluding & including exceptions – 1<sup>st</sup> quarter performance for each part of BV43 stands at 100%, ahead of the 95% targets.
  - ◆ BV170b & c Visits to museums in person and pupils visiting museums and galleries – 1<sup>st</sup> quarter performance for parts b & c of this indicator is ahead of target.
  - ◆ PLSS 2 Scheduled opening hours per 1000 population. Durham performance of 168.3 exceeds the standard of 128.
  - ◆ PLSS 4 Number of workstations per 10,000 population. With seven workstations per 10,000 population, the standard of 6 is exceeded.
  - ◆ PLSS 5i % of requests met within 7 days. With performance of 62%, the standard of 50% is well achieved.
  - ◆ PLSS 10 Replenish time – total lending stock. The standard for this indicator is 6.7 years. Durham's performance of 4.4 years exceeds the standard set.

7 Of particular note amongst those that are on target

- ◆ BV45 & 46 – Secondary & Primary absence. Whilst secondary absence has fallen slightly and primary has risen slightly, both indicators are achieving the targets set.

### Recommendations

That Lifelong Learning Scrutiny Sub-Committee Members:









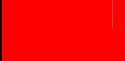
- (i) note the contents of this report
- (ii) agree to receiving subsequent quarterly performance progress reports throughout 2005/06

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### Key to Symbols & Colours

	Better than target performance	Colour	Quartile Position
	On target performance – within ±10% tolerance		Top
	Worse than target performance		Second
	Missing Actual Data		Third
	Missing Target Data		Bottom